

DEALER GUIDE



Looking for Forklift Technicians? MHEDA Can Help.



MSSC Certified Forklift Technician (CFT) Program

The objective of the CFT program is to increase the number of entry-level technicians for dealers to hire.

Who Created the CFT Program?

Developed through a partnership between the Manufacturing Skill Standards Council (MSSC) and MHEDA, the CFT program is based on the technical systems and engineering principles that underpin most forklift vehicles.



What is the CFT?

The MSSC-Certified Forklift Technician (CFT) Program is a new nationally recognized industry certification designed to meet the demand of the material handling industry for **skilled forklift technicians**. The program will be marketed to a nationwide MSSC network of 600+ community colleges and technical schools. Students will complete a 55-hour online course and assessment to earn a CFT Certification.

What will the CFT Curriculum Cover?

1. Basic Safety
2. Basic Engines
3. Basic Hydraulics
4. Brake Systems
5. Basic Laws of Electricity
6. Batteries
7. Masts
8. Basic Attachments for Lift Trucks
9. Cooling Systems
10. Front Drive Axle & Differential
11. Gasoline & LPG Fuel Systems
12. Use Meters for Testing Electrical Circuits & Components
13. IC Electrical Systems
14. Oil Cooled Wet Disc Brakes of Electrical and Mechanical Braking Systems
15. Steering Systems
16. Transmissions



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Getting Started with MSSC-CFT

1. **IDENTIFY SCHOOLS:** *Choose your preferred community colleges, and technical schools with which you have a working relationship. If you do not have a relationship, MSSC will connect you with MSSC schools in your local area.*
2. **IDENTIFY INSTRUCTORS:** *Choose your preferred instructor to deliver the CFT course. If you do not have an instructor, MSSC will connect you with an MSSC Instructor who already delivers other related curriculum, such as automotive or industrial maintenance.*
3. **QUALIFY INSTRUCTORS:** *Host training and testing at your dealership for your chosen instructor. This instructor will need to pass the CFT assessment, and a hands-on checklist provided by MSSC.*
4. **CONNECT WITH CFT STUDENTS:** *Dealers must communicate their need for forklift technicians and ensure that every student who graduates with an MSSC-Certified Forklift Technician Certificate receives preferential hiring treatment.*

- ❖ *Visit Schools*
- ❖ *Host Student Visits to the Dealership*
- ❖ *Offer Summer Internships*
- ❖ *Offer Scholarships*

For more information about getting started, call Liz Richards or Katie Richards at MHEDA 847.680.3500

